

Handling of Personal Information

RikenGenesis will handle personal information provided by customers appropriately. Customers are asked to obtain their understanding of the following items and to give consent to the provision of personal information.

Intended use of personal information

The personal information provided will be used to respond to requests and questions regarding our products and services, and will not be used for other purposes.

Provision of personal information to third party

We do not disclose or provide personal information to any third party other than ourselves, except with the consent of our customers or in accordance with laws and regulations.

Entrustment of Personal Information to External Vendors

We do not outsource the handling of personal information provided.

Voluntary Provision of Personal Information

Providing personal information to us is at the discretion of the customer. However, if necessary personal information is not provided, we might not be able to reply or respond appropriately.

Secure management of personal data

We take necessary and appropriate measures for the prevention and corrective action of leakage, loss, or damage, and to ensure the safety and control of personal information obtained at the time of provide.

Rights of Personal Information

Customers are entitled to request disclosure of submitted personal information; disclosure, notice of purpose of use, correction, addition, delete, or suspension of use. If you wish to do so, please contact the following liaison:

RIKEN GENESIS Co., Ltd.

Hiroshi Kasuga, Personal Information Protection Officer

Personal Information Consultation Liaison (Furukawa): TEL +81-3-5759-6041

※This website uses SSL (data encryption technology) to ensure security.